

# Complaints Status

Data for the Month Ending – September 2025

| Sr. No | Received from           | Pending at the end of Last month | Received | Resolved* | Total Pending | Pending complaints > 3months | Average Resolution time^ (in days) |
|--------|-------------------------|----------------------------------|----------|-----------|---------------|------------------------------|------------------------------------|
| 1      | Directly from Investors | Nil                              | Nil      | N.A       | Nil           | Nil                          | N.A                                |
| 2      | SEBI (SCORES )          | Nil                              | 1        | 1         | 0             | 0                            | 12                                 |
| 3      | Other Sources (if any)  | Nil                              | Nil      | N.A       | Nil           | Nil                          | N.A                                |
|        | Grand Total             | Nil                              | 1        | 1         | 0             | 0                            | 12                                 |

Note: The compliant received on Scores Portal from non-client due similar name “Rohan Shinde” of Website “[https://marketmantra 99.com](https://marketmantra99.com)” who is non - registered entity & client taken back compliant know by mistaken with similar name.

**CHART LEVELS**  
  
**ROHAN SHINDE**  
**SEBI REG RA**  
**INH000032382**

### Trend of monthly disposal of complaints

| Sr. No. | Month              | Carried forward<br>from<br>previous<br>month | Received | Resolved* | Pending# |
|---------|--------------------|----------------------------------------------|----------|-----------|----------|
|         | April, 2024        | NIL                                          | NIL      | N.A       | N.A      |
|         | May, 2024          | NIL                                          | NIL      | N.A       | N.A      |
|         | June, 2024         | NIL                                          | NIL      | N. A      | N.A      |
|         | July, 2024         | NIL                                          | NIL      | N. A      | N. A     |
|         | August, 2024       | NIL                                          | NIL      | N. A      | N. A     |
|         | September, 2024    | NIL                                          | NIL      | N. A      | N. A     |
|         | October, 2024      | NIL                                          | NIL      | N. A      | N. A     |
|         | November, 2024     | NIL                                          | NIL      | N. A      | N. A     |
|         | December, 2024     | NIL                                          | NIL      | N. A      | N. A     |
|         | January, 2025      | NIL                                          | NIL      | N. A      | N. A     |
|         | February, 2025     | NIL                                          | NIL      | N. A      | N. A     |
|         | March, 2025        | NIL                                          | NIL      | N. A      | N. A     |
|         | April, 2025        | NIL                                          | NIL      | N. A      | N. A     |
|         | May, 2025          | NIL                                          | NIL      | N. A      | N. A     |
|         | June, 2025         | NIL                                          | 1        | 1         | N. A     |
|         | July, 2025         | NIL                                          | NIL      | N. A      | N. A     |
|         | August, 2025       | NIL                                          | NIL      | N. A      | N. A     |
|         | September, 2025    | NIL                                          | NIL      | N. A      | N. A     |
|         | <b>Grand Total</b> | NIL                                          | 1        | 1         | N. A     |

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

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## Trend of annual disposal of complaints

| Sr. No. | Year               | Carried forward from<br>previous year | Received | Resolved* | Pending# |
|---------|--------------------|---------------------------------------|----------|-----------|----------|
| 1       | 2020-21            | Nil                                   | Nil      | N.A       | N.A      |
| 2       | 2021-22            | Nil                                   | Nil      | N.A       | N.A      |
| 3       | 2022-23            | Nil                                   | Nil      | N.A       | N.A      |
| 4       | 2023-24            | Nil                                   | Nil      | N.A       | N.A      |
| 5       | 2024-25            | Nil                                   | Nil      | N.A       | N. A     |
|         | <b>Grand Total</b> | Nil                                   | Nil      | N.A       | N.A      |

\*Inclusive of complaints of previous years resolved in the current year. #Inclusive of complain pending as on the last day of the year.

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